Quality Policy

CoolLED is a growing and ambitious company which recognises the importance of establishing and maintaining an effective Quality Management System (QMS) and seeks third party verification through ISO 9001 certification. This ensures that reliable and repeatable processes are in place to deliver products and services which exceed the expectations of customers, staff, suppliers and other stakeholders.

The QMS is a vehicle for continual improvement and achievement of CoolLED's Mission and Values. The objectives set are consistent with the goals and targets for business growth and strategic direction.

CoolLED's mission is:-

> To advance science and industry with cutting-edge solid-state illumination systems that transform optical inspection and imaging research to better people's lives.

As a provider of sophisticated LED illumination systems, CoolLED ensures all relevant and mandatory testing, compliance obligations, certification and approvals are met and available for verification by our stakeholders.

CoolLED 's ambitious staff are passionate about using technology and new ways of working to solve problems. Our aim is to be market leaders and innovative in all aspects of business performance.

We are committed to total customer satisfaction and strive to add value to customers, shareholders, partners and suppliers.

We operate in a supportive, open and respectful culture and are intent on investing in, engaging, developing and retaining great people and systems.

The Executive Directors (ED) are committed and contribute to the development and execution of our quality process. They supply the necessary resources to implement this policy and ensure that this commitment is understood and embraced by all staff within the company.

The ED and ALL our staff are committed to this policy and the QMS.