Product Safety Policy

CoolLED is a growing and ambitious company which recognises the importance of customer health and safety in every stage of product development, delivery, and use.

The management system is a vehicle for continual improvement and achievement of CoolLED's Mission and Values. The objectives set are consistent with the goals and targets for business growth, strategic direction and sustainability.

CoolLED's mission is:-
To advance science and industry with cutting-edge solid-state illumination systems that transform optical inspection and imaging research to better people's lives.

As a provider of sophisticated LED illumination systems, CoolLED ensures all relevant compliance obligations, certification and approvals are met and available for verification by our stakeholders.

CoolLED is committed to achieving the highest standards in product safety, strives for zero defects and takes proactive steps to prevent any negative safety impacts of our products. This is achieved through:

- Stringent product safety testing and quality assurance
- Certified compliance with international standards, including TUV SÜD certification for numerous products
- Transparent communication of safety information, including User Manuals and Compliance Declarations
- A robust management system

The Executive Directors (ED) and Management Team are committed and contribute to the development and execution of safe products. They supply the necessary resources to implement this policy and ensure that this commitment is understood and embraced by all staff within the company.

The ED and Management Team, and ALL our staff are committed to this policy and the management system.